

House Rules

Ubytovanie Žember, Demanovska Dolina 206 and 219, 031 01 Liptovsky Mikulas, Slovakia

To make sure that all clients will have a pleasant stay and to prevent any misunderstandings, please read the house rules in private accommodation. When you confirm a reservation it is implied that you are familiar and agree with them, and that you will fully adhere to them. Violation of house rules can result in the cancellation of the reservation, and charging the full amount of the price of the accommodation regardless of the shorter stay.

1. Only clients listed on the confirmation of booking may occupy the accommodation. For registration purposes, Clients must present their proof of identity (valid ID card or passport) to the Owner. Any foreign national is required to fill out the guest registration form required by police authorities.
2. The accommodation is available for the Client from 3:00pm on the day of arrival, usually until 8:00pm unless otherwise stated in the written confirmation.
3. The accommodation must be vacated by 10:00am on the day of departure.
4. The Client pays the price for the accommodation that has been agreed whilst booking. The full balance has to be paid on or before the day of arrival.
5. The Client is liable for the key allocated to them throughout their entire stay, and they must notify the Owner immediately in the event the key is lost in order to prevent its misuse. In these circumstances, the Client must pay a penalty to the amount of €25.
6. Clients are kindly asked to check their accommodation on arrival and report any defect or shortage to the Owner immediately, in order that the problem can be solved as quickly as possible.
7. Smoking inside of the properties is strictly prohibited.
8. The Client must not move any equipment or furniture in the room or common premises of the accommodation facilities without the Owner's consent, and must not tamper with the power grid of the electrical appliances or any other installations.
9. Clients must not use their own electrical appliances in the accommodation facilities, with the exception of appliances for personal hygiene (shavers, hair dryers, etc.), laptops, or mobile phone chargers.
10. The Client must not take any sport equipment to the room (especially skiing equipment). We do have a ski storage room available.
11. For safety reasons, it is not permitted to leave children under the age of 12 without adult supervision.
12. The Client is expected to show due consideration for other people, not to make excessive noise as to disturb others (especially between the hours of 10 pm. and 6 am.), not to abuse the property or display rude, dangerous or offensive behaviour towards the Owner or any other third parties.
13. The Client may receive non-accommodated visitors in the accommodation facilities only with the consent of the Owner.
14. Upon departure from the accommodation facilities, the Client must turn off the water taps, turn off the lights and all electrical appliances (except the fridge), close the windows and the door. The Client must hand over the keys to the Owner.
15. The Owner is not liable for any loss or damage to any client's property or any property belonging to a member of the client's party howsoever caused (money, jewellery, vehicles, electronics, sports equipment etc.).
16. The Client is liable for any damages caused to the property by him or by any member of his party, pursuant to the applicable legislation of the Slovak Republic.
17. No domestic pets are permitted at our properties.
18. In the case of violation of any of the house rules, the Owner reserves the right to deny or terminate service to the Client. In these circumstances, the Client is not entitled to any refund or compensation in respect of unused services.
19. Client's complaints and suggestions regarding the improvement of the accommodation services are welcome and can be forwarded to the Owner.

House rules are valid from 1st November, 2016.